



There will be an Eco Bag delivered somewhere on your property for construction debris. We will give the Eco Bag company your contact information if you cannot be home for the delivery of the Eco Bag. It is delivered the day prior to your job start date and is removed the day following your complete renovation. It is 5'x5'x5' and can go on your lawn or the end of the driveway. One truck dumps the ecobag and another truck comes and picks up the frame and bag. This can happen the same day or the dump one day and the empty bag pick up the following day



Tile calculations and choices are subject to change based on actual job site tile requirements and tile chosen. There is a budget figure in your quote for these items. Wave will reconcile the tile actuals at the end of the job and either credit or charge according to the actual tile material and labor used. We always order more tile than necessary for each job to ensure we can work continuously.

If there is a custom shower door on your job, there will be a period of time when you will not have a shower door because of templating and manufacturing. We must build the shower first so the custom shower door will fit exactly. The templating can take some time. The manufacturing of the glass can take some time. The scheduling of the door installs and install can take some time. We want to get your shower door installed as much as you do. It can take anywhere from 2-4 **weeks** for this process to be finished.

Wave does not start work until all materials are either at the shop or are sitting at our suppliers waiting to get delivered to the job or our warehouse. Start dates are subject to change based on availability of goods and installers and jobs booked prior to yours. We cannot give an exact start date, we can only give our best guess as to start date.

Installers will need freedom and space to do their job. They are on site to complete your job in a timely manner. Please accommodate them as best as you can. Check your job frequently but please do not stand over your installer for the entire time they are in your home, it takes concentration, skill and planning to do this work.

Installers will need parking when at your home. They frequently retrieve tools from their trucks and set up sawhorses outside to cut material. Installers' trailers will sometimes be spotted on your driveway for the duration of the job.

Please check your main water shutoff to the house to ensure it is working properly prior to our arrival. A leaky Main shut off valve can be repaired and will be billed out at 95.00/Hr + Materials.

We give as much notice as we can and would like to start your job the day it can be scheduled. Delaying a start date can delay your entire schedule of work. Please let us start your job the day we advise. We will give as much notice as we can but because we finish each job in succession the lead time may be as little as 2 days and exact finish dates are not known until close to the end of the job prior to yours.

We have an 2'x3' lawn sign that we would like to put on your front lawn for the short time we are renovating your bathroom. Unless you advise otherwise.

Change orders. Often when in a job, a customer would like extra work done not agreed to in the original contract. We need a text or email authorizing ANY changes to proceed further, no exceptions. The charges for the changes will be billed out at 95.00/hr plus materials and fixtures. We will reconcile these charges at the end of the job when you are presented with your final invoice. Your installer will be keeping track of the hours for extra work requested by the homeowner. It can be as simple as a text saying 'please proceed with the extra toilet installation'.

Houses, especially older houses, are often not uniformly built and require extra construction to make things square and level to facilitate professional installations of tile etc. Your installer will explain to you fully if we have to do extra work to finish your job, IE strapping a wall, leveling a floor, replacing a toilet flange, replacing a drain pipe if corroded etc. If extra work or replacement of water damaged material is required this cost will be passed on to the homeowner.

Changing or cancelling a fixture after it has been ordered is subject to a 15% restocking fee.

After a fixture is installed, a tile is set or anything is completed and the homeowner does not like their choice, Wave will be happy to re do it at the homeowners' expense. This will impact schedule and time on the job.

Staging of goods on your property is a must. In order to keep costs down Wave delivers fixtures, tile materials etc to your home prior to job start. We need a corner of your garage or a front room where we can stage goods and have them ready for an installer to install. Wave will call you to arrange this. We usually like to do this the afternoon or morning following the tear out